



BARN GREETER

ALL DAYS: 9AM-1PM, 1PM-5PM, 5-9PM

YOUR TIME AND TALENTS HELP MAKE THE NEBRASKA STATE FAIR WELCOMING, SAFE, AND UNFORGETTABLE, THANK YOU FOR VOLUNTEERING!

POSITION OVERVIEW

- The Barn Greeters welcome guests, answers questions, shares barn highlights, and helps visitors navigate the State Fair grounds with a friendly attitude.

CHECK IN INFORMATION

- Check in 15 minutes prior to your scheduled shift
- Volunteer Headquarters (VHQ) – Pinnacle Expo Building
- Yellow name badge serves as gate admission and must be worn at all times
- VHQ assistants are available to assist you

PRIMARY LOCATION

- There are two Barn Greeter Positions: Cattle Barn and Sheep Barn
 - Please double check before going out which location you are assigned

RESPONSIBILITIES/SKILLS

- **DO YOUR HOMEWORK!** Be familiar with the State Fair gate book which will be distributed approximately a week before the fair: daily schedules, general fair information, and the grounds map (BEFORE your shift).
- **GREET GUESTS IN A HAPPY AND POSITIVE MANNER.** Smile, offer a warm welcome as guests enter the barn or arena: “Hi, welcome to _____!”
- **BE PREPARED TO GET THE SAME QUESTION OFTEN.** Deliver your answer as if it is the first time you heard the question and with a helpful smile every time! Be aware of events going on in the facility during your volunteer shift.
- **BE READY TO USE A GROUNDS MAP.** Help direct guests to their destination!
- **REMAIN CALM, POSITIVE, AND HELPFUL AT ALL TIMES.** Unfortunately, a few guests may see you as an outlet for complaints. Help the guests whenever you can and direct them to a more appropriate outlet when you cannot be of assistance. The State Fair Administration Office is often a necessary destination. Know how to direct complaints to this Office.
- **FACT OF THE BARN:** You will have a laminated copy of facts and events that will be happening in each barn. Share this information as guests come in. Be sure to walk around the barn a bit to know what is exactly inside that day. At the end of your shift return the laminated sheet to your chair. If it happens to be missing please let VHQ know.



BARN GREETER (PAGE 2)

ALL DAYS: 9AM-1PM, 1PM-5PM, 5-9PM

YOUR TIME AND TALENTS HELP MAKE THE NEBRASKA STATE FAIR WELCOMING, SAFE, AND UNFORGETTABLE, THANK YOU FOR VOLUNTEERING!

REQUIREMENTS

- Work Environment Indoors Outdoors
- Standing/Walking Minimal Moderate
- Lifting Requirements None Up to __ LBS
- More Information: A chair will be provided for this position. When answering questions, please stand up to converse with the fair guest.

CHECK OUT INFORMATION

- Automatic check out at the end of shift, no need to stop back into VHQ.